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QUALITY POLICY

In alignment with our corporate values and strategic direction of "sustainable value-creating growth" across all our business domains, we pledge and declare our Quality Policy as follows:

- To consistently foster improvement with an innovative service approach that emphasizes speed, quality, and staying abreast of technology trends in our industry, as AKAL.
- To efficiently utilize the four pillars of production: human resources, machinery, materials, and methods, by keeping up with changes, making continuous improvements, and planning our work by anticipating risks and opportunities.
- To strive towards becoming an exemplary industry leader by evaluating quality, environmental, occupational health and safety, and energy matters collectively through our sustainable management model.
- To thoroughly analyze our customers' expectations and requirements, providing them with the most effective and creative solutions at a reasonable cost, delivered promptly to establish customer satisfaction and trust.
- To embrace evolving and cutting-edge technologies, closely monitor industry developments, and continually enhance product quality, surpassing customer expectations in our production.
- To ensure compliance with all legal and other requirements, both national and international, that are our obligations.
- To facilitate the continuous development of all our employees, aiding them through necessary information and training, thereby enabling them to reach their respective departmental and organizational goals.
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PREPARER	APPROVED BY
MANAGEMENT REPRESENTATIVE	OĞUZ ALTUĞ GENERAL MANAGER

FULL NAME:

SIGNATURE:

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- To emphasize teamwork within the framework of quality systems, enhancing the level of quality continuously by helping all employees become more competent and capable individuals.
- To consistently measure customer satisfaction in our after-sales services, understanding their needs and expectations, and resolving customer requests openly, transparently, and swiftly.
- To uphold a respectful attitude towards our society and the environment, aspiring to be an exemplary organization, while continuously expanding our business volume to contribute to the national economy.

We commit to and declare this as our Quality Policy.

PREPARER	APPROVED BY
MANAGEMENT REPRESENTATIVE	OĞUZ ALTUĞ GENERAL MANAGER

FULL NAME:

SIGNATURE: